



Minimum service level Agreements for Landlords

Our Minimum Service Level Agreement for Landlords

1. Rent paid throughout the term of the tenancy regardless of occupation. Paid to your nominated bank account monthly, with an emailed statement of account.
2. Property acquired within 24 hours of inspection, providing it is able to meet the qualifying criteria & necessary proofs are provided.
3. We will arrange & carry out EPCs, Gas Certificates & Electrical checks on landlords behalf if they do not already have them, (at the landlords cost).
4. Frequent property inspections by our management team, with reports provided to the landlord at a frequency determined at the point of acquisition.
5. Full photographic inventories taken, with the property returned to landlord in the same condition as acquired, if not better.
6. Full vacant possession guaranteed upon termination of our agreement.
7. Complete property management service, including transfer of all utilities & council tax into our name.
8. Authority sought for repairs over a pre-agreed limit, for any repairs necessary during the tenancy.
9. A personal contact for the duration of your relationship with us, we promise to return your call / email within the same working day.